Rayat Shikshan Sanstha's

Savitribai Phule Mahila Mahavidyalaya, Satara

INTERNAL QUALITY ASSURANCE CELL

Student Satisfaction Survey (SSS)

Academic Year : 2023-24

Student Satisfaction Survey (SSS)
on overall institutional performance

Report

According to maximum students syllabus is completed in the class more than 80% syllabus is covered. Most of the students i.e. 82% students appreciate teachers' skills of communication. 80% students find the teachers' communication ability effective. Also teachers' approach to teaching is found excellent by 59% students and very good by 33% students. Overall the teachers' approach to teaching is helpful for the students. Internal evaluation process is found to be fair by 78% students. Very less students might have some queries regarding internal evaluation process. The institute would take necessary action to strengthen internal evaluation process. The performance of the students is discussed with the students and 79% students are benefitted with it. The institute arranges internship, students exchange, field visits to provide varied learning experience and also to develop the students' employability. The institute would arrange more internship and field visit activities as per students' suggestion. Also Trade Fair and Short Term Courses Project Exhibition is organized to give the students opportunity to undertake more projects.

The most of the students have been provided with academic and other guidance through Mentor-Mentee scheme, socio-psycho Cell which facilitates cognitive, social and emotional growth. Students get multiple opportunities to learn and grow through guest lectures, workshop, short term courses, wallpaper, field visits, etc which is reflected in the positive response of about 90% students. Mentor-Mentee scheme has maintained a regular follow-up with 76% students. The institute would strengthen mentor-mentee scheme for remaining few students.

75% students are satisfied with the teachers' explanation with examples and applications. More than 73% students are satisfied with the teachers' ability to identify strengths and weaknesses and provide learning experiences accordingly and also using student-centric teaching methods.

About 94% students acknowledge the institute's efforts in providing qualitative teaching learning process. About 96 % students agree that the teachers encourage them to participate in extracurricular activities. 62% teachers make use of ICT tools in teaching. The institute would encourage more teachers to make use of ICT tools in their teaching. 95% students feel that overall quality of teaching-learning process in the institute is good.

Overall analysis:

About 90% students are satisfied with the teaching process, departmental library, class & laboratory facilities, internet and support provided by the departments. 90% students responded positively regarding the facilities provided- office administration, security, Competitive examinations guidance, Career oriented / Short term courses, Drinking water facility, Hostel facility, Library facility, Toilet and Sanitary facility, Sport facility, Parking facility. The students would be provided with Canteen facility as per students' suggestion. More needy students would be given Earn and Learn scheme benefits. As per the students' suggestion to organize campus interviews, to start CA, CS foundation course, necessary measures will be undertaken.

IQAC
Co-ordinator

Principal
Savitribai Phule Mahila Mahavidyalaya
SATARA

STUDENT SATISFACTION SURVEY (SSS)

Online Response Analysis

Q. No.	Points	Response in %				
1	How much of the syllabus was covered in the class?	85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
		581	148	14	03	00
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
		402	323	15	01	05
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
		613	109	19	02	03
4	The teacher's approach to teaching can best be described as	Excellent	Very Good	Good	Fair	Poor
		437	251	57	01	00
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
		578	148	13	04	03

6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		586	130	21	06	03
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	Regularly	Often	Sometimes	Rarely	Never
		477	115	113	18	24
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginally	Not at all
		411	311	19	04	01
9	The institution provides multiple opportunities to learn and grow.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		417	304	21	03	01
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		565	160	18	03	00
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Usually	Occasionally/Sometimes	Rarely	I don't have a mentor
		561	161	17	07	01
12	The teachers illustrate the concepts through examples and applications.	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		546	176	20	04	00

13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully	Reasonably	Partially	Slightly	Unable to
		574	140	19	13	01
14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		572	135	25	13	02
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		441	282	17	04	02
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	Moderate	Somewhat	Very little	Not at all
		513	205	22	05	01
17	Teachers encourage you to participate in extracurricular activities.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		492	237	15	02	00
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent	Moderate	Somewhat	Very little	Not at all
		516	196	24	09	02

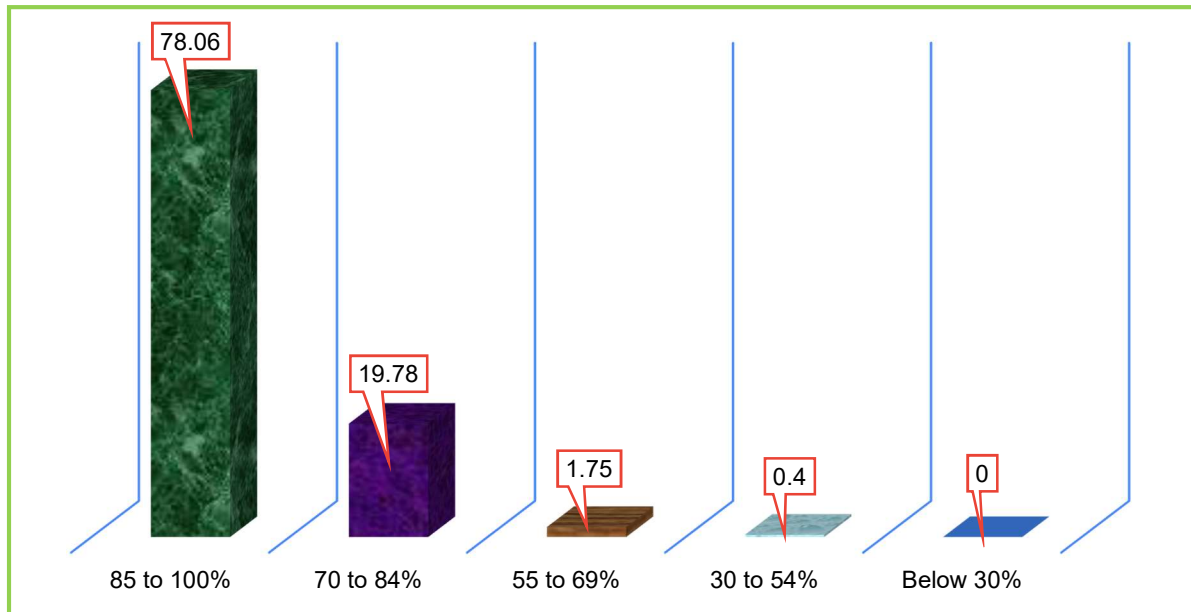| 19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%
		463	250	27	04	02
20	The overall quality of teaching-learning process in your institute is very good.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		490	223	26	05	02

Question No.	Points	Response in %				
1	How much of the syllabus was covered in the class?	85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
		78.06	19.78	1.75	0.40	0.00
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
		53.97	43.34	1.88	0.13	0.67
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
		82.37	14.54	2.42	0.27	0.40
4	The teacher's approach to teaching can best be described as	Excellent	Very Good	Good	Fair	Poor
		58.68	33.65	7.54	0.13	0.00
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
		77.66	19.78	1.62	0.54	0.40

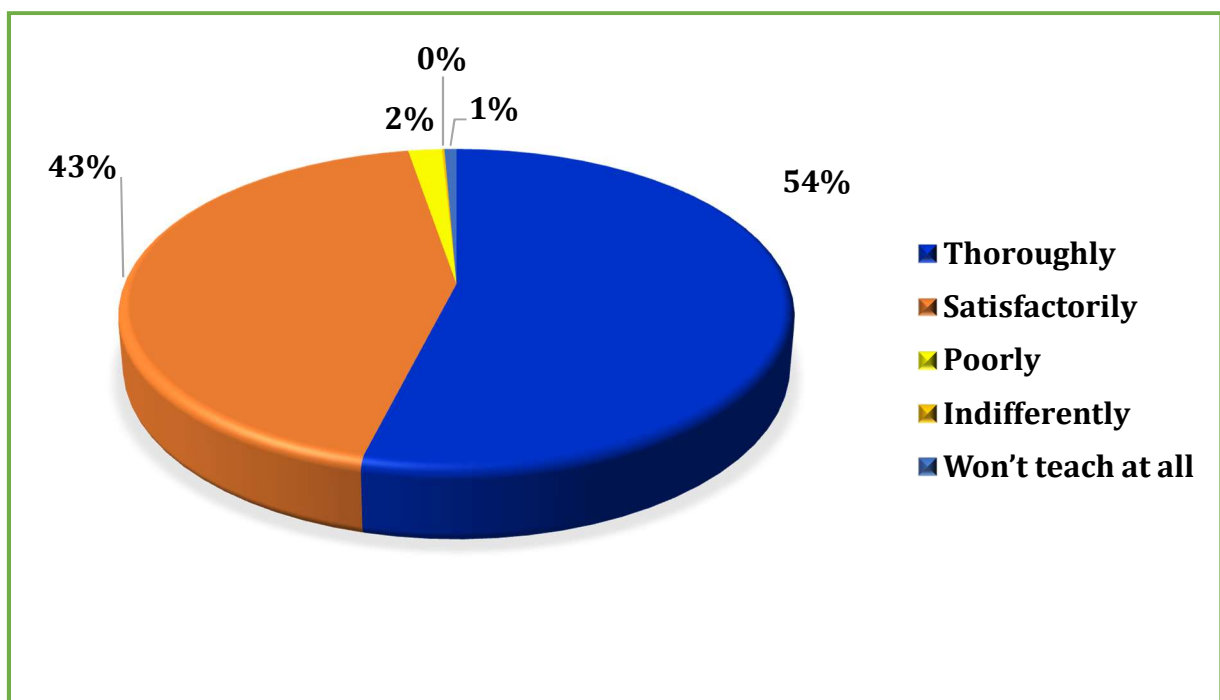| 6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		78.73	17.36	2.69	0.81	0.40
7	The institute takes active interest in promoting internship, student exchange,	Regularly	Often	Sometimes	Rarely	Never
		64.06	15.34	15.07	2.29	3.23
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginally	Not at all
		55.18	41.72	2.42	0.54	0.13
9	The institution provides multiple opportunities to learn and grow.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		55.99	40.78	2.69	0.40	0.13
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		75.91	21.40	2.29	0.40	0.00
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Usually	Occasionally/ Sometimes	Rarely	I don't have a mentor
		75.37	21.40	2.15	0.94	0.13
12	The teachers illustrate the concepts through examples and applications.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		73.35	23.55	2.56	0.54	0.00
13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully	Reasonably	Partially	Slightly	Unable to
		76.85	18.71	2.56	1.75	0.13

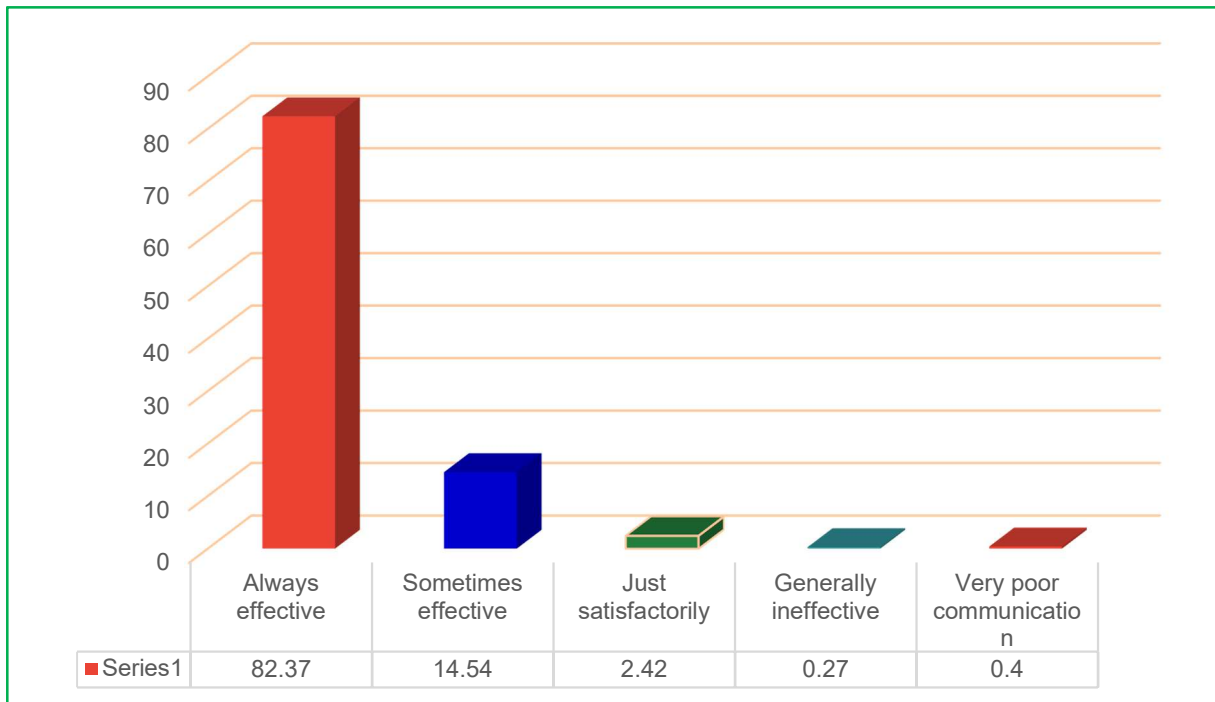| 14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		76.45	18.17	3.36	1.75	0.27
15	The institution makes effort to engage students in the monitoring,	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		58.95	37.95	2.29	0.54	0.27
16	The institute/ teachers use student centric methods, such as experiential learning,	To a great extent	Moderate	Somewhat	Very little	Not at all
		68.64	27.59	2.96	0.67	0.13
17	Teachers encourage you to participate in extracurricular activities.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		65.81	31.90	2.02	0.27	0.00
18	Efforts are made by the institute/ teachers to inculcate soft skills	To a great extent	Moderate	Somewhat	Very little	Not at all
		69.04	26.38	3.23	1.21	0.27
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%
		61.91	33.65	3.63	0.54	0.27
20	The overall quality of teaching-learning process in your institute is very good.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		65.55	30.01	3.50	0.67	0.27

Graphical Presentation

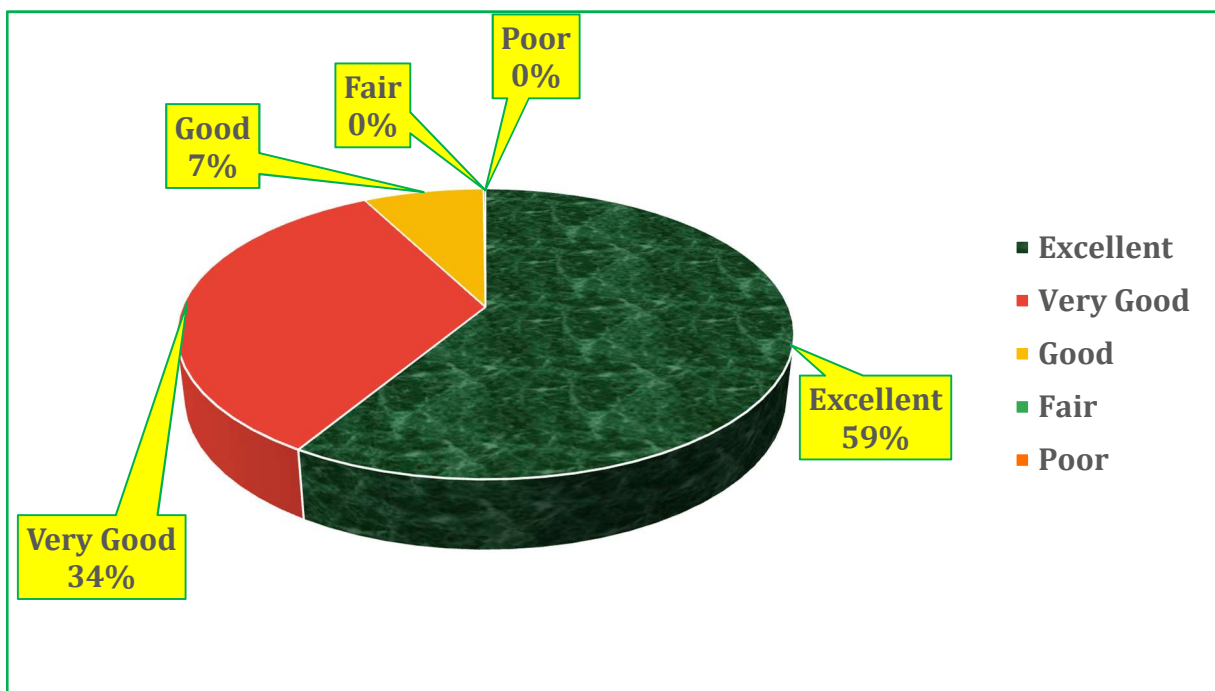### 1. How much of the syllabus was covered in the class?

78.06	19.78	1.75	0.4	0
85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%

2. How well did the teachers prepare for the classes?

0%

2% 1%

43%

54%

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all

3. How well were the teachers able to communicate?

	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
Series1	82.37	14.54	2.42	0.27	0.4

4.The teacher's approach to teaching can best be described as

Poor 0%
Fair 0%
Good 7%
Very Good 34%
Excellent 59%

- Excellent
- Very Good
- Good
- Fair
- Poor

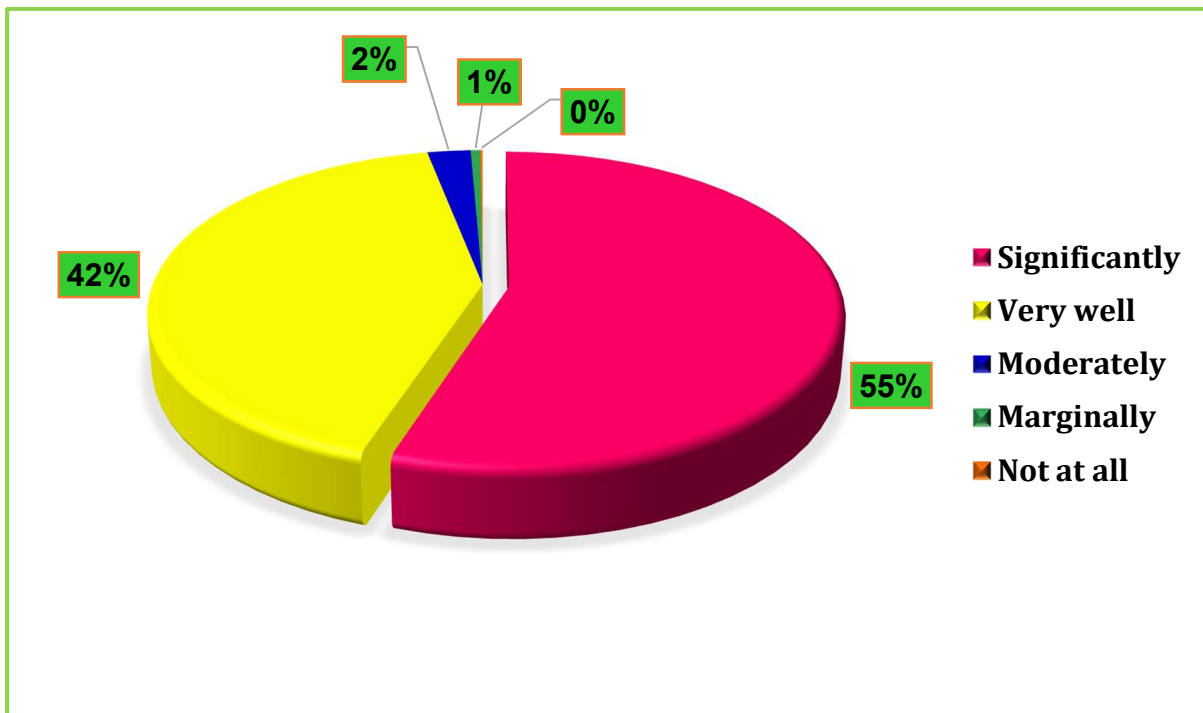**5. Fairness of the internal evaluation process by the teachers.**
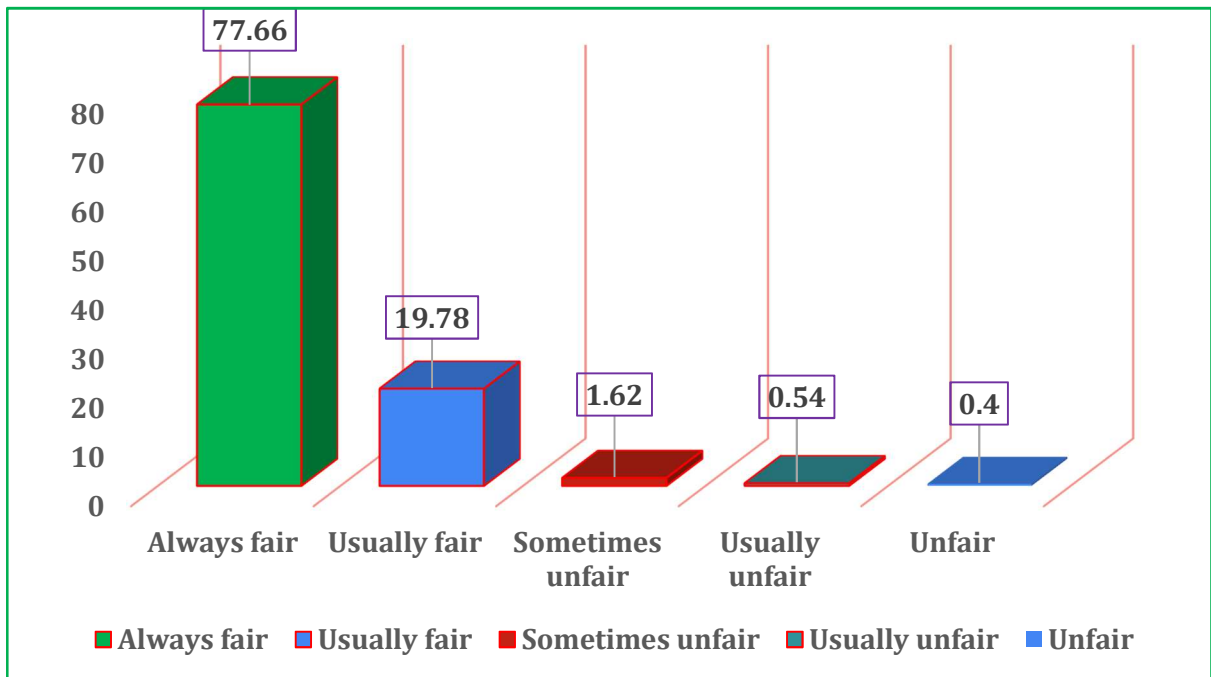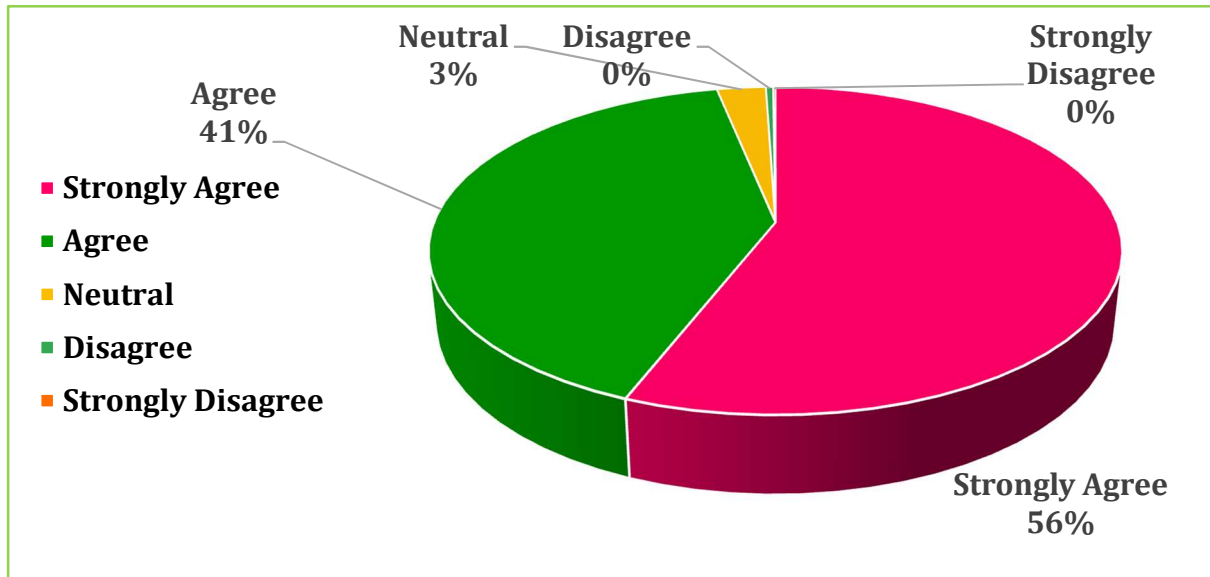

6. Was your performance in assignments discussed with you?
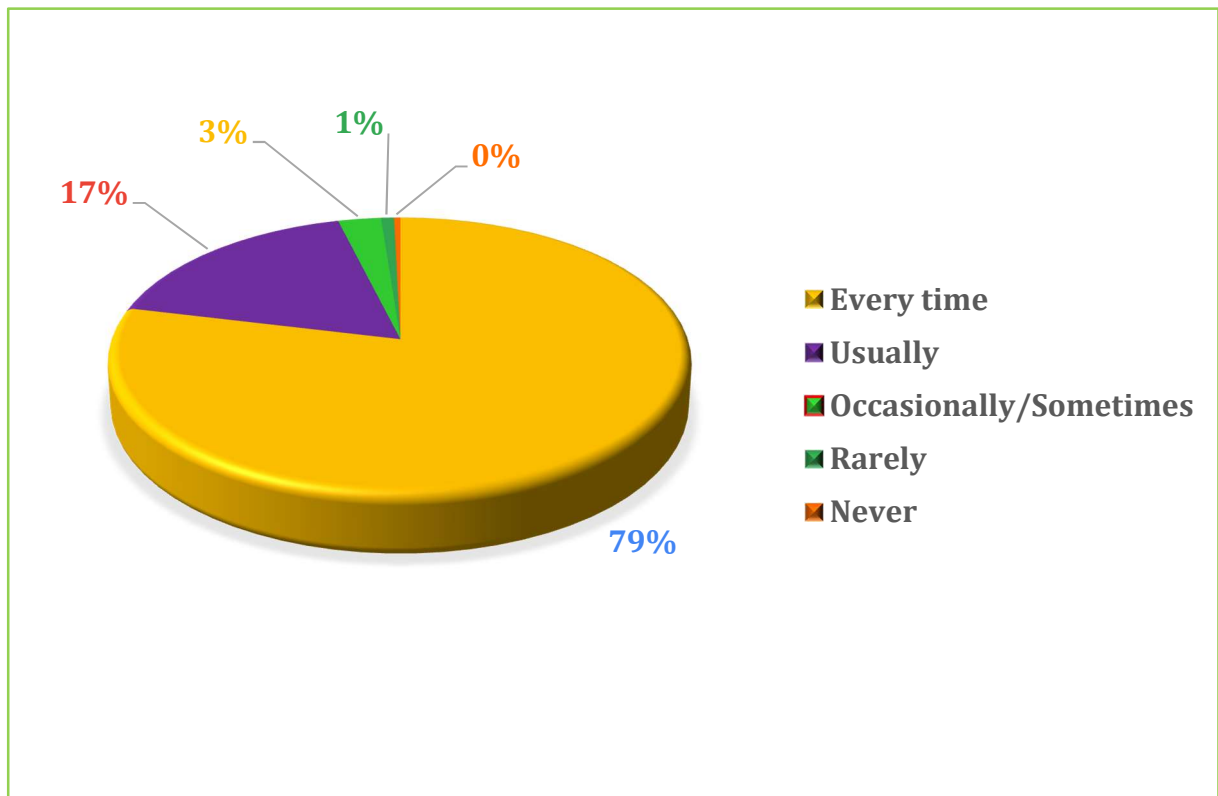
7. The institute takes active interest in promoting internship, student exchange, and field visit Opportunities for students.
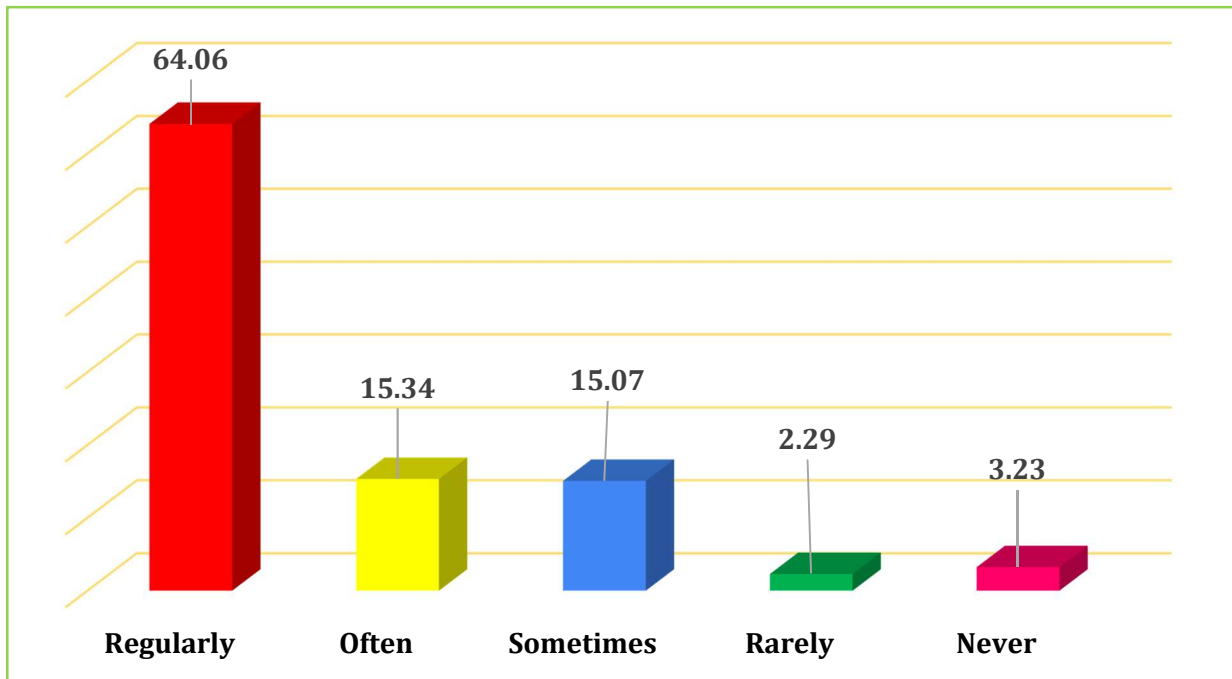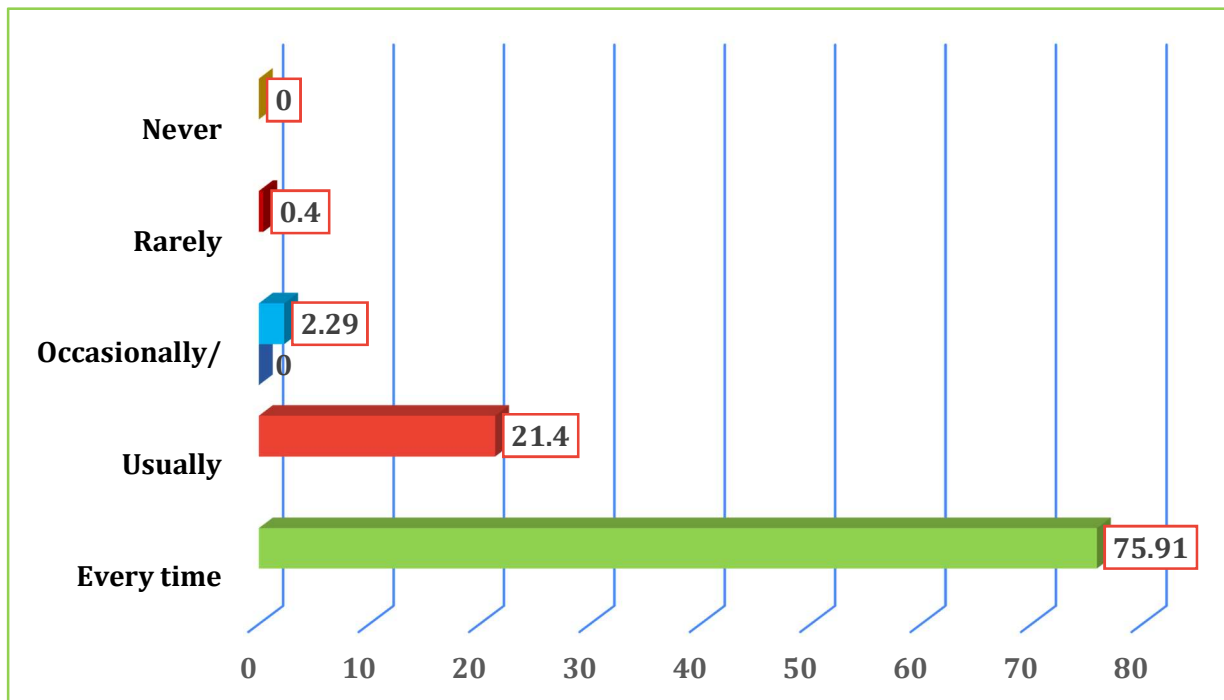

Regularly	Often	Sometimes	Rarely	Never
64.06	15.34	15.07	2.29	3.23

8. The teaching and mentoring process in your institution facilitates you in cognitive, Social and emotional growth.

- Significantly — 55%
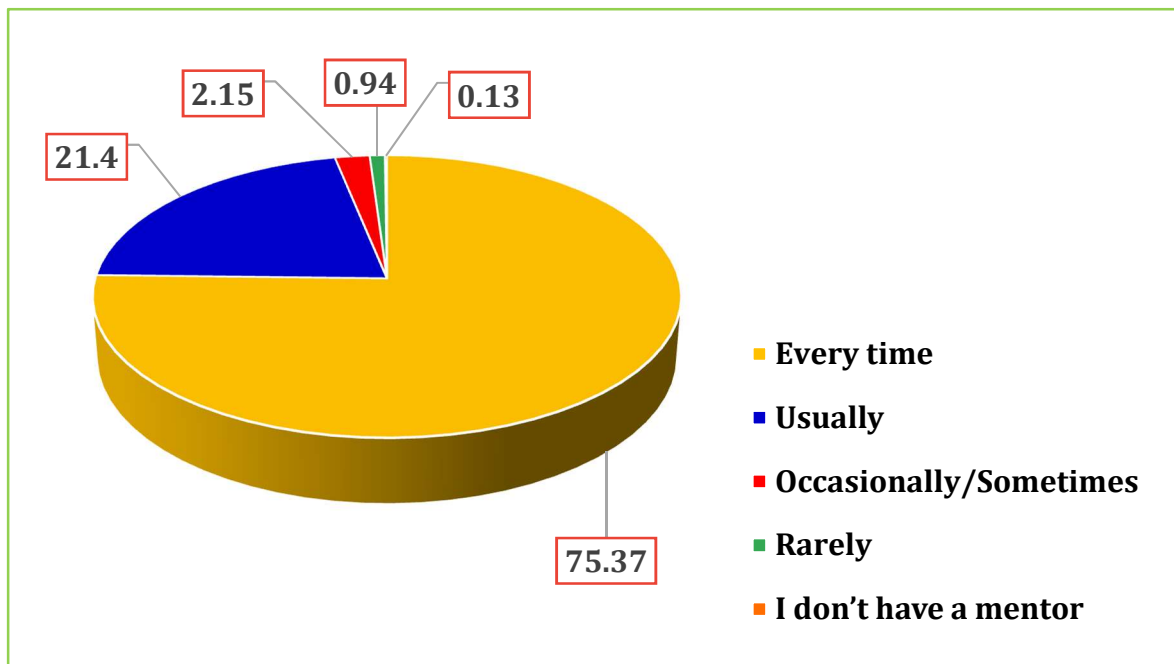- Very well — 42%
- Moderately — 1%
- Marginally — 2%
- Not at all — 0%

9. The institution provides multiple opportunities to learn and grow.

Neutral 3%　**Disagree 0%**　**Strongly Disagree 0%**

Agree 41%

- ■ **Strongly Agree**
- ■ **Agree**
- ■ **Neutral**
- ■ **Disagree**
- ■ **Strongly Disagree**

Strongly Agree 56%

10. Teachers inform you about your expected competencies, course outcomes and Programme outcomes

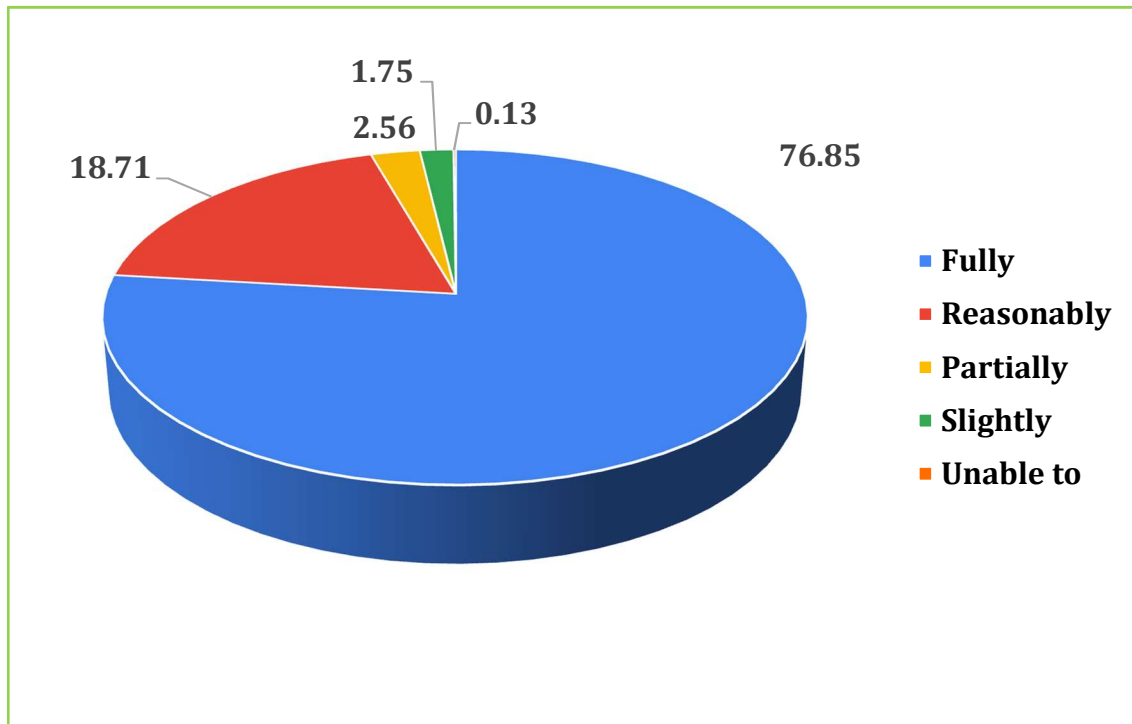| Category	Value
Never	0
Rarely	0.4
Occasionally/	2.29 / 0
Usually	21.4
Every time	75.91

(x-axis: 0 10 20 30 40 50 60 70 80)

11.Your mentor does a necessary follow-up with an assigned task to you.
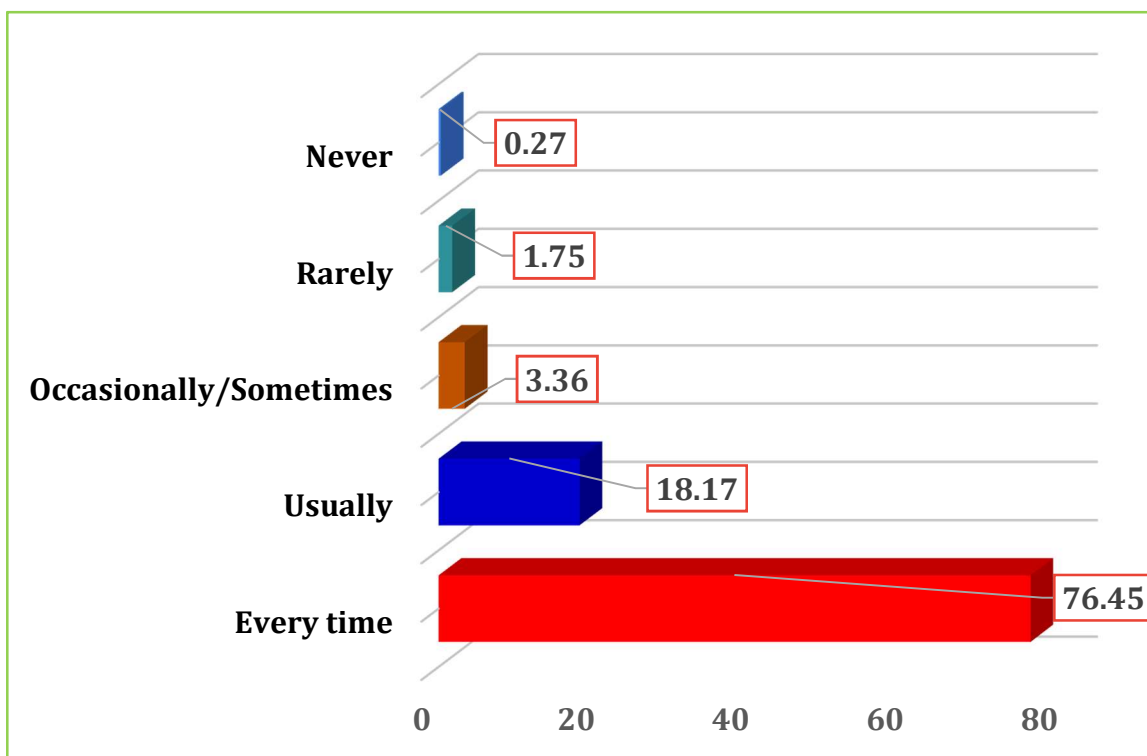

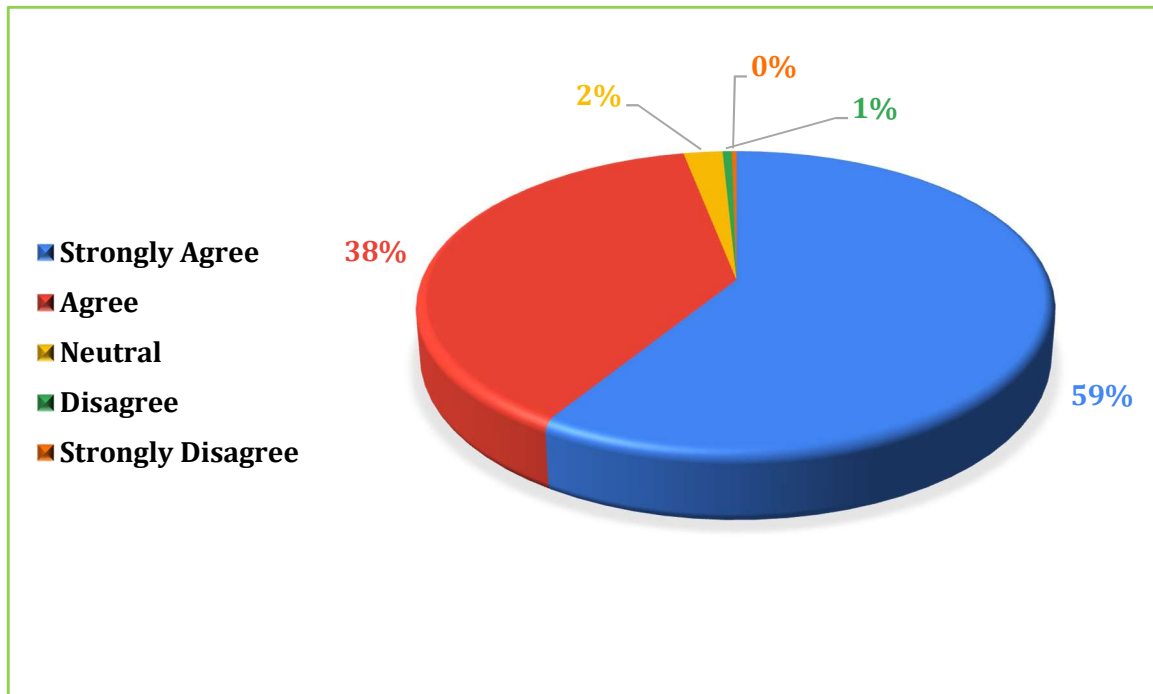**12. The teachers illustrate the concepts through examples and applications.**

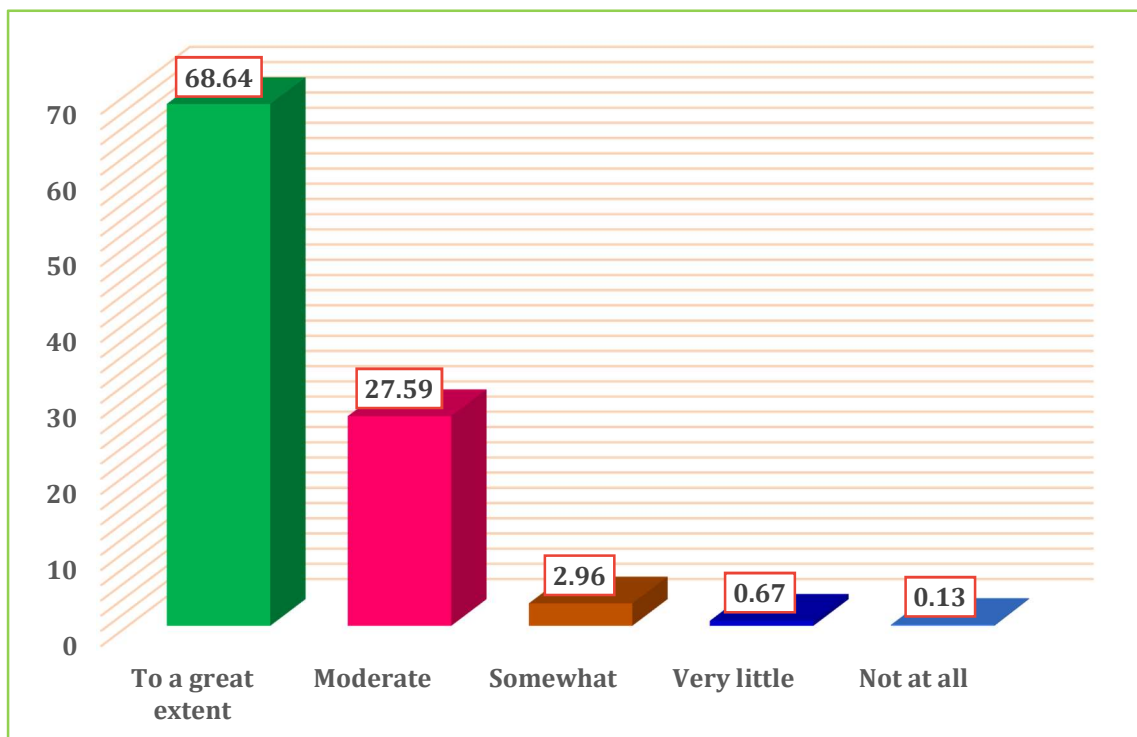**13. The teachers identify your strengths and encourage you with providing right level of Challenges**

1.75	
2.56	0.13
18.71	76.85

Legend:
- ■ Fully
- ■ Reasonably
- ■ Partially
- ■ Slightly
- ■ Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

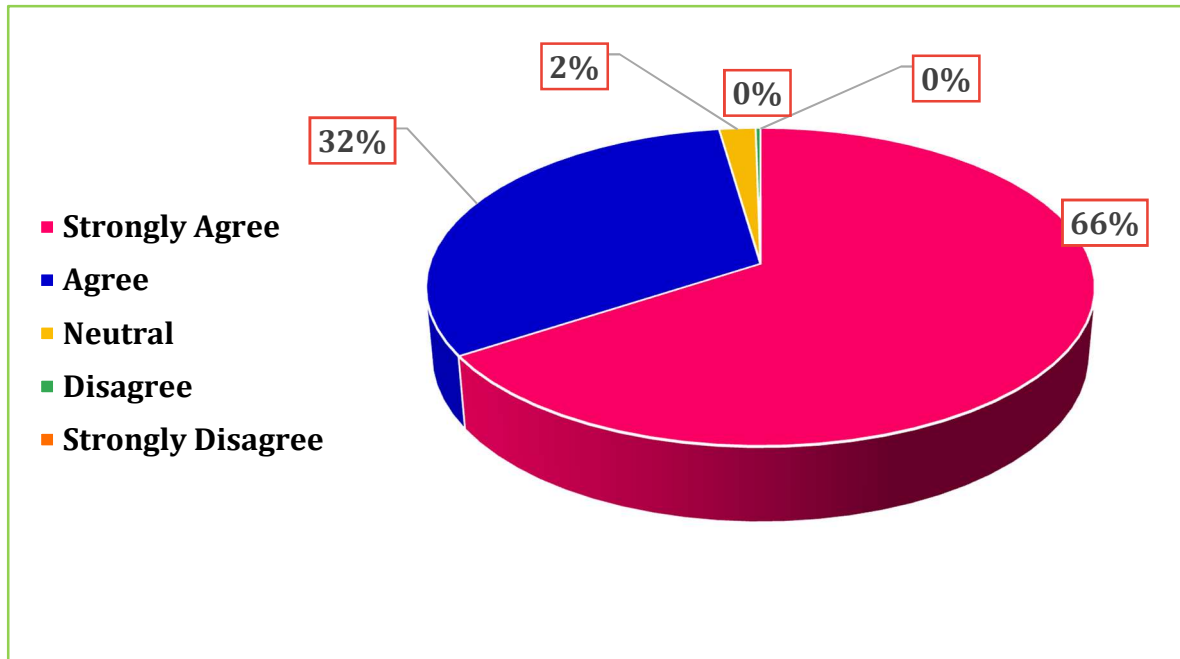|	
Never	0.27
Rarely	1.75
Occasionally/Sometimes	3.36
Usually	18.17
Every time	76.45

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

Legend:
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

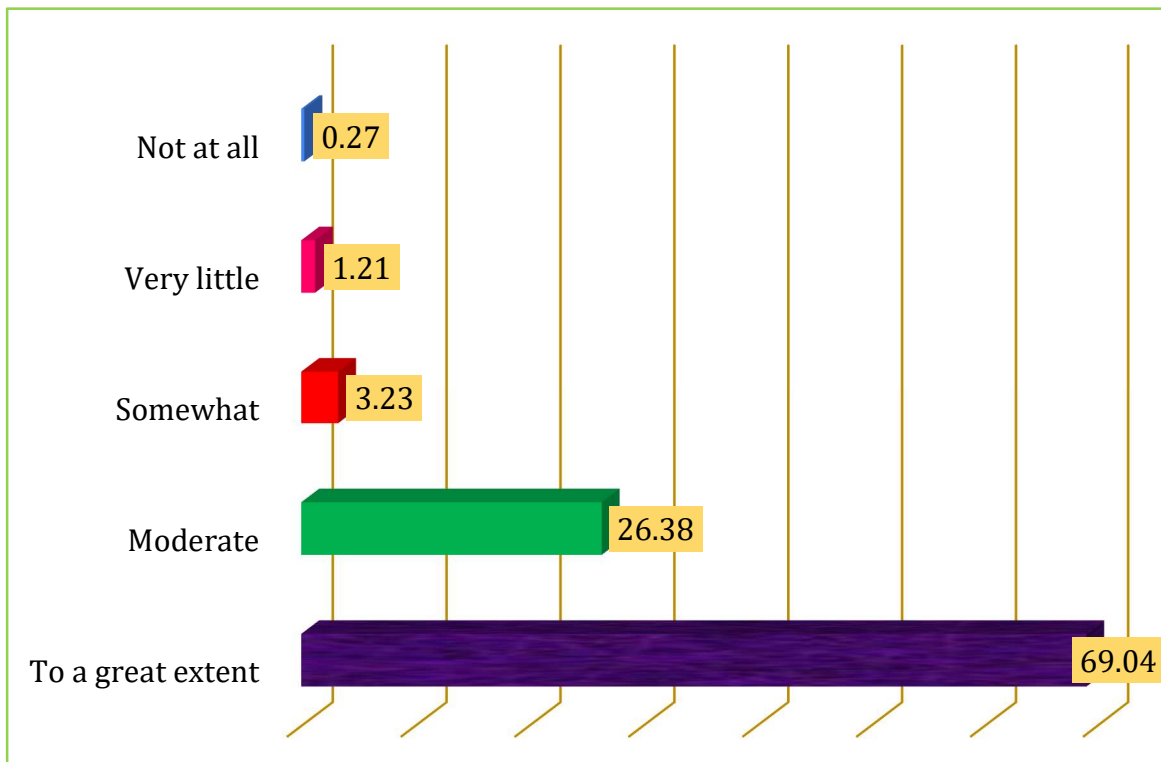Values shown: 59%, 38%, 2%, 1%, 0%

16. The institute/ teachers use student centric methods, such as experiential learning, Participative learning and problem solving methodologies for enhancing learning Experiences.
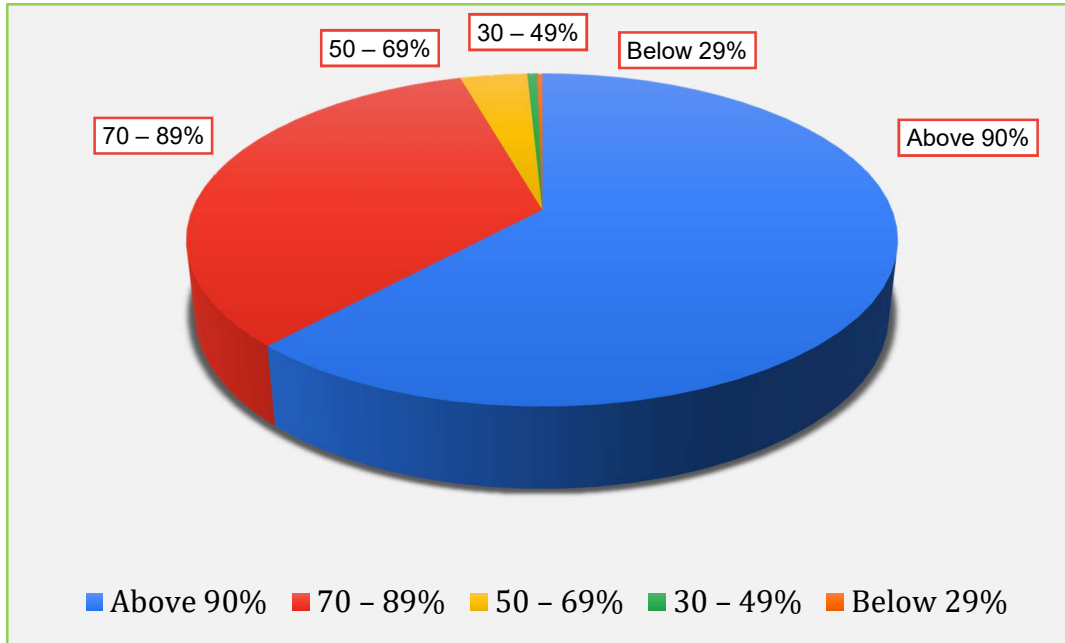

To a great extent	Moderate	Somewhat	Very little	Not at all
68.64	27.59	2.96	0.67	0.13

17. Teachers encourage you to participate in extracurricular activities.

- Strongly Agree
- Agree
- Neutral
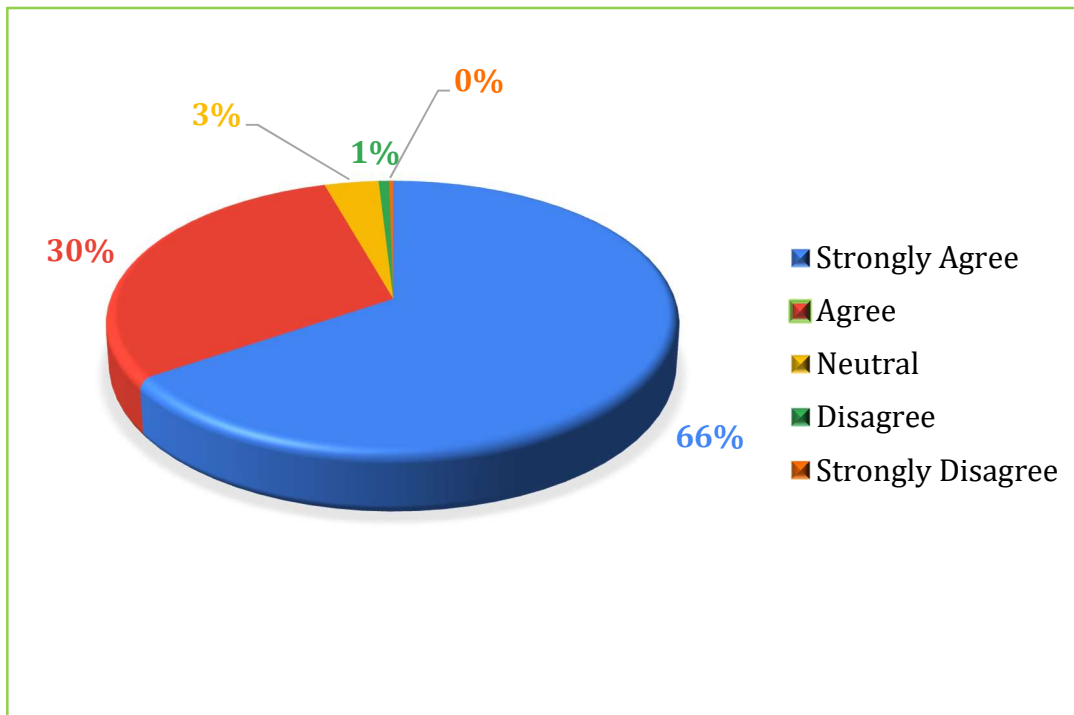- Disagree
- Strongly Disagree

66%
32%
2%
0%
0%

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and Employability skills to make you ready for the world of work.

Category	Value
Not at all	0.27
Very little	1.21
Somewhat	3.23
Moderate	26.38
To a great extent	69.04

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. While teaching.

20. The overall quality of teaching-learning process in your institute is very good.